

# EDESIGN REQUIREMENTS

## FOR ACCESSING THE FLASH-BASED EDESIGN VIA CITRIX

### REQUIRED SOFTWARE

- ▶ FULLY SUPPORTED BROWSERS:
  - Windows: Google Chrome
  - MacOS: Google Chrome and Safari 11+.
  - ChromeOS: Google Chrome
- ▶ Adobe Acrobat Reader for PDF viewing.
  - You can download reader here: <https://get.adobe.com/reader/>.

### SYSTEM SETTINGS

- ▶ Minimum hardware specs required by the installed operating system on the workstation.
  - Browser from the “Browsers” section of this article. (<https://docs.citrix.com/en-us/citrix-workspace-app-for-html5/system-requirements.html>)
  - OS from the “operating systems” section of the same article, plus “Chrome OS.”
- ▶ Each browser has different procedures. Consult your browser’s help for instructions.
  - Configure your browser to allow JavaScript.
  - Set pop-up blockers to allow the [hjedesign.cloud.com](https://hjedesign.cloud.com) URL.
  - Set browser cache at 200MB or above.

### NETWORK SETTINGS

- ▶ Permit outbound https on port 443 to <https://hjedesign.cloud.com>.
- ▶ Permit “https on port 443 to <https://login.microsoftonline.com>.”
- ▶ Pop-up blockers must allow the eDesign site URL. This includes third-party toolbars (such as Google or Yahoo) and security programs (such as Symantec).
- ▶ High speed Internet connection.
- ▶ It may be necessary to create an exception for the HJeDesign domain if content filtering or proxies interfere with Internet communications.

### OTHER REQUIREMENTS

- ▶ Uploaded images must be in the .jpg, .tif, .png or .eps format.
- ▶ A single upload cannot exceed 100 MB total.
- ▶ Minimum screen width is 1280 pixels; minimum height is 768 pixels.

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<https://yearbookdiscoveries.com/meet-technical-support-advisers/>

**\*\*SYSTEM REQUIREMENTS ARE SUBJECT TO CHANGE.\*\***



# CITRIX SOLUTION FAQ

**Q: I didn't think it was possible to access a Flash-based version of eDesign after the end of 2020. How is this going to work?**

**A:** An online platform, called Citrix, allows users to work in Flash even after it's no longer supported by the major browsers. This solution has been tested extensively and used for the same purpose in other industries.

**Q: How will the Citrix solution work?**

**A:** A user will access Citrix from their computer using any browser. Once logged into Citrix, they will use Chrome from within the Citrix environment to access the same 2021 book in the Flash version of eDesign they've been using.

**Q: Will customers need to figure out their own way of accessing the Flash-based eDesign after the Flash plug-in is no longer supported within the browsers, or if their IT policies prevent activating Flash?**

**A:** No. Herff Jones is providing the solution for accessing Flash eDesign via a virtual machine connection to the Flash-based eDesign after Flash is no longer supported by the major browsers. Right now, a user logs into eDesign directly. Once the Citrix solution is in place, they'll log in to a Citrix virtual machine which fully supports the Flash plug-in to access eDesign. The only technical need we anticipate is possibly allowing access to the specific URL for logging into the Citrix virtual machine.

**Q: How will the Citrix solution be secure if eDesign still uses flash?**

**A:** Herff Jones is utilizing Citrix to create a secure environment to access a browser that can run Flash. Citrix is completely separate from your network. That means browsing is 100% isolated and each session is destroyed after use. By utilizing the Citrix environment schools will not have to maintain browsers that utilize Flash. The Citrix environment has restricted access to eDesign resources.

**Q: Will we be able to browse other Flash sites using the Citrix environment?**

**A:** No. The Citrix environment is restricted to resources utilized by Herff Jones eDesign software.

**Q: Will Citrix work on Chromebooks?**

**A:** Yes, it will be accessible on Chromebooks. Both Google and Microsoft are Citrix partners.

**Q: Are any of the eDesign features affected by the Citrix environment?**

**A:** No, there is no loss in functionality. Logging into eDesign and uploading images will be slightly different, but the functionality is still available.

